



News for immediate release

RE: Cold Weather Warning – Freeze Monitoring Device

As most of you know, some water-based/latex adhesives are not usable if they become frozen, *even if thawed*. These products are marked **Guarantee From Freezing**. In response to this matter, ITW TACC has developed a tool that enables your receiving department to identify **Guarantee From Freezing** products that have become frozen en route from our facility to yours.

For the appropriate seasons, a battery-operated monitoring device will be included with our freezable water-based shipments going to cold-weather areas. This monitoring device has an internal thermometer, clock, battery and LCD display, and is programmed with temperature and time limits established by our chemists. We will record the date and time the monitors are activated. Easy-to-understand printed instructions will be attached with each device. In addition, we will clearly mark **Guarantee From Freezing** items on both pallet and Bill of Lading.

Monitors will indicate **OK** on the LCD if no freezing has occurred, or if freezing indeed has occurred, the **OK** on the LCD will have a **Not OK** symbol (OK with bar across it). If a monitor shows freezing has happened, the following actions are to be taken:

- Only **Guarantee From Freezing** products should be refused.
- All other items on the shipment must be received providing no visible damage is present.
- Provide information on the instruction sheet and fax it to your ITW TACC Customer Service Representative. This data will be sent to the carrier to assist them with their internal quality control.
- Note on Delivery Receipt that **Guarantee From Freezing** items were refused due to monitor indicating said items had been frozen

IMPORTANT NOTE: **Protect From Freezing** or **Avoid Freezing** items are freeze/thaw stable, and will perform at their specifications when returned to room temperature. Therefore, this monitor device is not applicable.

If you have any questions or need additional information, please contact ITW TACC Customer Service at 1-800-503-6991 or info@itwtacc.com.